

CHAIN CONSENT FORM



I, [Print name] _____

Give consent for my basic personal details, information about the work carried out with me and my support needs, to be held on a computer system, namely 'CHAIN' the Combined Homelessness And Information Network.

I understand that this information will be shared with other relevant organisations responsible for providing services for homeless people in order to provide services to me.

Signed: _____

Date: _____

What is CHAIN?

CHAIN is a system that has been set up so that help given to people who have been sleeping on the streets can be better co-ordinated. The information on CHAIN comes from outreach teams, hostels and rolling shelters, day centres and resettlement teams. Information on CHAIN is likely to be shared with other organisations in London who are responsible for helping people who have been on the streets.

What are my rights?

You will be told by a worker in a voluntary agency such as an outreach team or hostel if information about you is going to be put onto the system. The information that is put on CHAIN is restricted to that which will help to improve services for people on the streets, and you can request to see your information. If you wish to see the information about yourself, you can ask your key worker and they will arrange this by passing your request to the CHAIN team at Broadway who manage the data.

It is not possible to see the information immediately, but the CHAIN team will be able to arrange this within a few days, via the worker who you made the request to. You have a right to see this information within a maximum of 40 days. If you are not happy with the information held about you, you can ask to have it changed, or taken off the system.

If you are sure that you do not want any information to be held about you, or you wish for your information to be removed from CHAIN, you should tell your key worker who will ask you to sign a form to confirm this. Please bear in mind that refusing for this information to be recorded may make it difficult for you to access certain services.

CHAIN is designed to help organisations working with people who have been on the streets to make their work more effective. You can assist this process for your benefit by agreeing to your data being held.